



AGENDA ITEM: 9

CABINET: 19 March 2013

**EXECUTIVE OVERVIEW &
SCRUTINY COMMITTEE:
4 April 2013**

Report of: Transformation Manager

Relevant Head of Service: Managing Director (Transformation)

Relevant Portfolio Holder: Councillor D Westley

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SUBJECT: CORPORATE PERFORMANCE MANAGEMENT 2013/14

Borough wide interest

1.0 PURPOSE OF THE REPORT

1.1 To seek approval for the Suite of Performance Indicators (Appendix A) to be adopted as the Council's Corporate PI Suite 2013/14.

2.0 RECOMMENDATIONS TO CABINET

2.1 That the draft Suite of Performance Indicators 2013/14 (Appendix A) and targets be approved as being the most important in terms of delivering the Council's Corporate Priorities and adopted as the Council's Corporate PI Suite 2013/14.

2.2 That the Managing Director (Transformation), in consultation with the Portfolio Holder for Resources & Transformation, be authorised to finalise and amend the suite having regard to comments from Executive Overview and Scrutiny Committee made on 4 April 2013, and to amend the finalised suite in year (with the exception of agreed targets) in response to any issues that may arise, for example government policy or collection mechanisms.

2.3 That call-in is not appropriate for this item as it is being considered at the next meeting of Executive Overview & Scrutiny Committee on 4 April 2013.

3.0 RECOMMENDATIONS TO EXECUTIVE OVERVIEW AND SCRUTINY COMMITTEE

3.1 That the Committee consider the draft Suite of Performance Indicators 2013/14 (Appendix A) and comment as appropriate.

4.0 BACKGROUND

- 4.1 The corporate suite of performance indicators is reported to demonstrate performance against the priorities agreed by members through the Business Plan. The suite will help the authority understand how well it is performing and provide information as to whether the organisation is on track to achieve the priorities.
- 4.2 Following revisions to the corporate priorities as detailed in the *Business Plan 2013/14 Refresh*, a review of the 2012/13 suite of performance indicators was undertaken. The proposed suite is attached as Appendix A. There is one suggested deletion for 2013/14 (see Appendix B) and no additions.
- 4.3 It is recommended that targets for performance in 2013-14 are set to be challenging but realistic. In most cases this means that targets are as for 2012-13, but where circumstances suggest that targets need to vary from 2012/13 an explanation for the proposed change is provided in the table. Targets for services provided by One Connect Limited are subject to contractual arrangements.
- 4.4 There are 49 proposed performance indicators within the suite. 31 of these form the 'key performance indicators' which will be reported to Members on a quarterly basis as indicated in the Appendix, with the remainder reported annually.
- 4.5 The quarterly reports will provide data grouped as strategic information (directly relevant to the corporate priorities) and performance within the service areas. The full suite outturn will be reported with the Annual Business Plan Report.

5.0 SUSTAINABILITY IMPLICATIONS/COMMUNITY STRATEGY

- 5.1 The information set out in this report aims to help the Council to improve service performance and is consistent with the Sustainable Community Strategy aim of providing good quality services that are easily accessible to all.

6.0 FINANCIAL AND RESOURCE IMPLICATIONS

- 6.1 There are no significant financial or resource implications arising from the recommendations within this report.

7.0 RISK ASSESSMENT

- 7.1 Monitoring and managing performance information data together with the monitoring of progress against the Business Plan helps the authority to ensure it is achieving its priorities and reduces the risk of not doing so.

Background Documents

There are no background documents (as defined in Section 100D(5) of the Local Government Act 1972) to this Report.

Equality Impact Assessment

The decision does not have a direct impact on members of the public, employees, elected members and/or stakeholders. Therefore no equality impact assessment is required.

Appendices

Appendix A – 2013/14 Draft Corporate Performance Indicator Suite

Appendix B – Proposed for deletion